



Frequently Asked Questions

Module 12

Interacting with Caregivers

Where is the Diversity Resource Library?

The TECH TIP on *Technician Guide* page 12-3 refers students to the Diversity Resource Library on cpsboard.org for passenger safety information in different languages. When the National Child Passenger Safety Board updated their website in January 2020, the Diversity Resource Library was expanded into the [Resource Center](https://cpsboard.org). A search for "Diversity Resource Library" on cpsboard.org will redirect to the Resource Center.

Clarification on Activity Identify Seating Arrangements

For the activity Identify Seating Arrangements (*Instructor Guide* page 12-24, *Technician Guide* page 12-8 and PowerPoint slide 12-13), the eight-year-old child may also sit in the second row passenger side outboard seat. The limitation to this scenario would be whether or not the three-year-old child is riding rear-facing or forward-facing. If both the two-month-old child and three-year-old child are riding rear-facing, their car seats may not fit behind the driver so the eight-year-old child would need to ride there.

Clarification on Learn Practice Explain-Conduct a Seat Check

The purpose of the Learn Practice Explain-Conduct a Seat Check (*Instructor Guide* page 12-26 and *Technician Guide* page 12-9) is to provide students with the opportunity to gain familiarity with the car seat check form and flow of the interaction with caregivers during a car seat check.

The overall time allotted to this activity is 40 minutes.

- The first 10 minutes are designed for the Instructor Team to model the flow of car seat check guided by a car seat check form. Depending on the class size, this can be done either on a mock vehicle seat in the classroom or in a vehicle in the practice area.
- The remaining 30 minutes are designed for the students to practice conducting a car seat checks in vehicles. As time allows, the student serving as the caregiver sets up the installation. If time does not permit this, members of the Instructor Team can set up the scenarios while the remaining members of the Instructor Team are modeling a car seat check. Another option would be for the car seat check to be a new car seat demonstration starting with the car seat uninstalled.